

# **Ordering Manual**

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# Overview

### What is TIMS 2.0?

TIMS 2.0 is Mississippi's Department of Education Textbook Inventory Management System. School districts can manage HQIM from purchase to distribution. TIMS 2.0 allows schools to report their active and surplus textbook inventory, as well as transfer surplus books to other schools.

To ensure that internal controls are in place to document the most efficient use of taxpayer dollars, public and non-public schools are required to follow the state bid requirements established by Miss. Code Ann. § 31-7-13. Textbooks that are adopted and approved by the SBE are placed under state contract and are exempt from the bidding process.

# How do you sign up for TIMS?

Districts should use the <u>TIMS Security Form</u>, located on the <u>MDE Instructional Materials</u> website, to add or make changes to TIMS user accounts. The Director of Instructional Materials and Library Media will review and approve the request prior to account changes.

### What are you able to do in TIMS?

- Online Textbook Ordering
- Review and search textbook Inventory.

- Manage textbook inventory (active, surplus, disposal)
- Request Surplus.
- Request a Transfer.
- Run reports

# Accessing ClassGather?

Access TIMS 2.0 directly by going to ms.classgather.com

Enter username (email address) and password. Organization is your **school district name**. Click Login

assword	Forgot password?
Organization	
Type organization na	me here

# Catalog Overview

# Where do I go to order?

From the left navigation, you will see a section called "Order" with the submenu items of "Catalog", "Lists", "Quotes", and "Orders".



# What is the recommended workflow for ordering textbooks?

The TIMS system is flexible and can adopt to many different ways to order and track textbooks, however, we recommend that for most users the below workflow would work best.

- Create a list per location or adoption. It is recommended to be specific with the list's name.
- Generate a quote once you have built out your list
- Get a purchase order (PO) from the quote you generated
- Once you have a purchase order (PO) number, return to TIMS and complete the order check out process.
- Track the status of your order inside of TIMS

**Important Tip:** If you want your order shipped by school, you will need to generate a list/quote for each school. You can utilize the same purchase order (PO) for those orders.

Each section below goes into more detail about the features and options available.

# What is the Catalog?

The Catalog page allows you to search by Keyword, ISBN, or Title with search feature providing the results from textbooks matching the criteria you enter. Additionally, you can use the available filters to further search for a subset of the catalog.



After entering your search criteria and clicking the "Search" button, you will see a list of textbooks matching your search criteria. Each listing provides the name of the textbook, the ISBN, publisher, grade level, subject, copyright, edition, price, and whether it is part of an adoption.

lasscather =	Mississippi Dep	artment of Education					<b>〒1</b> \$5,	709.00	global admin
		E Catalog	E Lists	ៀ Quotes	🗐 Orders				
Filters		Envision Mat	h 2020 Grade	3 Assesmer	t Source Book				
Keyword/ISBN/Title Code		ISBN-13 978013495404	Publisher 2 Savvas	Grade 03	Subject Math	Copyright 2020	Edition Student	Adopted	Price \$49.50
Math	- Lit		Learning						
Adoption	enVision	ANN DE LE CONTRACTOR				Subtotal \$49. 50	1	Add to List	Add To Cart
Publisher	•								
Curriculum	· •	Envision Mat	h 2020 Grade	3 MSDA Dig	gital Courseward	e 1 Year	Edition	Adopted	Price
Format	-	9781418367169	Savvas Learning	03	Math	2022	Student		\$5.00
03	enVision					Subtotal			
Adopted						\$5.0 0	1 0	Add to List	Add To Cart
Clear Filters Sear	ch	Envision Mat	b 2020 Grada		aital Coursewar	2 Voges			
		ISBN-13 9781418367220	Publisher ) Savvas	Grade 03	Subject Math	Copyright 2022	Edition Student	Adopted	Price \$10.00
			Learning			1000		~	

On the left-hand side of the screen, you can further filter down the search results, if desired. Once you find the book you are looking for, you can add a quantity to a list or directly to your shopping cart.

### What filtering options are available in the catalog?

On the main catalog page, you can search by Keyword, ISBN, or Title. Additionally, you can filter the catalog by the following options.

### Adoption Filter

The Adoption filter allows you to search the catalog by adoptions. You can either scroll and select the appropriate adoption or type in the search box to find the specific adoption.



### **Publisher Filter**

The Publisher filter allows you to search the catalog by publisher. You can either scroll and select the appropriate publisher or type in the search box to find the specific publisher.

Booti Source	
	Academic Innovations
	Accelerate Learning
	Adams Media
	Addison Wesley
	Addison-Wesley
	Adobe Press
	Aladdin
Filters	Alfred Music
Search by Keyword, ISBN, or Title Code	Algonquin Books
Adoption	
Adoption	Publisher 👻
	Clear Filters Search

### **Curriculum Filter**

The Curriculum filter allows you to search the catalog by curriculum. You can either scroll and select the appropriate curriculum or type in the search box to find the specific curriculum.



At the bottom of the catalog window, the "Clear Filters" button allows you to quickly remove all selected filter options and return to a blank search.

Note: You can apply multiple filter options to the same search. If you return no matching search results, it is recommended to remove a few of the search options to see if you can find the item you want. Additionally, keep in mind that there might be adoption categories without corresponding textbooks.

**Important Tip:** With so many publisher bundles available, it is always recommended to double-check or search using the ISBN.

### What are Lists?

The Lists page allows you to create and build lists of titles. Lists can be thought of as a shopping list that you can add/remove titles from as you build out an order. These lists can follow any naming convention you want, but it is recommended you use them to build out potential orders. In this section, you can create, edit, and delete any number of lists that you need.

Classcather <sub>=</sub>	North T	ippah Schoo	District (MS)				<b>译</b> 2	\$31,686.37 global admin
			🗐 Catalog	🗮 Lists	😫 Quotes	🗐 Orders		
		Lists						
+ Add List		ID	Name				Status	Last Updated
1 Upload CSV		1	Test List				Active	07-21-2023 11:24 AM
Filters								
Keyword		Showing 1 to 1	records of 1 Show	v per Page 25	•			
Status				20				
Show All	•							
Clear Filters	Search							

On the left-hand side of the screen, you have the option to add a new list, create a list from an uploaded CSV, and search your existing lists.

Note: It is recommended that you use lists to build and curate potential future orders. You can name a list based on your need but the more detailed the name, the easier it will be to find it later especially if you are creating multiple lists.

#### List Details

By clicking on the name of a list, you will see the list details page.

Classcather = Nort	th Tippah School District (MS)				멅2	\$31,686.37	global admin 🗸
	🗐 Catalog	🗮 Lists 📑 🤇	Quotes 🗐	Orders			
List ID 1	Test List 🧪					Generate Quote	🖋 Order Pad
Subtotal \$30,123.00	Pre K ISBN- 97814	Mississippi Comprehe 13 Publisher 128468726 Savvas Learning	ensive Package w Grade KG	ith 5 Years Online A Subject Copy Reading and 2022 Literature	right Edi 2 Sto	ition Adopted Judent	Price \$3,347.00
					Subtotal \$30, 123. 00	9 🗘 Add	To Cart
Archive List Delete							

The following actions are available in the main body of the page.

List Name – By clicking the pencil icon, you can change the name of the current list

**Generate Quote** – When you select this option, you will be presented with a window that allows you to select where these items will be shipped. Once selected, a quote will be generated that includes shipping costs for these items.

Class Gather =						\$63,315.37	global admin
_	Generate Quote				,	^ <u> </u>	
	Bill To (*):		_	Ship To:		-	
	NORTH TIPPAH SCHOOL DIST		•	Select Ship To		•	
List ID 1 Subtotal \$30,123.00	Cancel			NORTH TIPPAH SCHOOL DIST CHALYBEATE ELEM SCHOOL FALKNER ATTENDANCE CTR	enerate Quote	inerate Quote	🧨 Order Pad
译 Add All to Cart		ISBN-13 9781428468726	Publish Savvas Learnin	WALNUT ATTENDANCE CENTER	apyright E 2J22 S	dition Adopted	Price \$3,347.00
1 Upload CSV					Subtotal \$30,	9 Add	To Cart
					123. 00		
Archive List Delete							

**Order Pad –** This option provides a quick entry screen where you can input multiple unique ISBNs along with a quantity. This is a way to quickly build out a list if you know the ISBNs of the books you are interested in. All entered items will be added to the current list when you click the "Add to List" button.

Note: The Order Pad can be used with the tab key to quickly add ISBNs without the need of your cursor/mouse.



**List Entries** – In the main body of the page, you have a listing of every item that is currently included in this list. You can see the item details along with the option to adjust the quantity, add to cart, and delete this listing.

Pre K Mississipp ISBN-13 9781428468726	Publisher Savvas Learning	Grade KG	Subject Reading and Literature	Copyright 2022	Edition Student	Adopted	Price \$3,347.00
				Subtoto \$30, 123. 00	al 9 \$	Add To C	art 🔋

#### List Details – Left Side Options

The following options are available on the left side of the List Details page.



### What are Quotes?

The Quotes page provides a list of quotes that you have generated. Quotes include the cost of the selected textbooks and shipping. From the quotes section, you can proceed to placing an order for the selected items.

lter		Quotes							
Keyword		Quote #	Bill To	Ship To	Subtotal	Shipping	Total	Created	Expires
ill To		000105	NORTH TIPPAH CONS	NORTH TIPPAH CONS	\$8,600.93	\$402.00	\$9,002.93	06/01/202	9/29/2023
-All-	•		SCHOOL DIST					5	
hip To									
-All-	·	Showing 1 to 1 r	ecords of 1 Show per Page	25 *					< 1
Clear Filters	Search								

Note: To order from a selected quote, you must provide a purchase order (PO) number. It is important to please review the Ship To: section of the order before placing it to ensure the books are sent to the correct location.

On the main body section of this page, you will see a list of previously requested quotes. Additional details such as the quote number, bill to, ship to, subtotal, shipping, total, the date created, and the date the quote expires.

#### Quotes stay active for 120 days from the date generated.

#### Quotes – Left Side Options

The following options are available on the left side of the Quotes page.

Keyword Search: You can search your available quotes by keyword.

Bill To: Allows you to search your available quotes by Bill To location.

Ship To: Allows you to search your available quotes by Bill To location.

Filter	
Keyword	
Bill To	
-All-	•
Ship To	
-All-	•
Clear Filters	Search

#### **Quote Details**

By clicking on a quote from the list, you will see the quote details page.

Classcather =	North Tippah School District (MS)	명2 \$63,315.37   및 global admin ~
	🗏 Catalog 🗮 Lists 🛐 Quotes 🗐 O	Orders
Bill To North Tippah Cons School Dist 20821 Highway 15 Tiplesville , MS 38674	Quote #000105 Created: Jun 1, 2023 Expires: Sep 29, 2023	Order Now
Ship To NORTH TIPPAH CONS SCHOOL DIST 20821 Highway 15 Tiplesville , MS 38674	MS MY MATH G/2 TE V1 ISBN-13 Publisher Grade Subject 9780076982899 McGraw- 02 Math Hill	Copyright Edition Adopted Price Quantity Subtotal 2020 Teacher C \$105.00 2 \$210.00
Subtotal \$8,600.93 Shipping \$402.00	MS MY MATH G/2 TE V2 ISBN-13 Publisher Grade Subject 9780076982905 McGraw- 02 Math Hill	Copyright Edition Adopted Price Quantity Subtotal 2020 Teacher 🔗 \$105.00 2 \$210.00
Total \$9,002.93	WONDERS G/2 TE PKG ISBN-13 Publisher Grade Subject 9780076900053 McGraw- 02 ELA Hill	Copyright Edition Adopted Price Quantity Subtotal 2020 Teacher 🧭 \$616,59 1 \$616,59
Email + Ema	WONDERS G/2 DECODABLE READER P       ISBN-13     Publisher     Grade     Subject       9780076661718     McGraw-     02     ELA	Copyright Edition Adopted Price Quantity Subtotal 2020 Student 🔗 \$430.35 1 \$430.35

On this page, you can see the details of the titles that are included in this quote and can click "Order Now" when you are ready to place the order.

At the top of the screen, you will see the Quote number along with the date it was created and the expiration date of this quote.

On the left side of the screen, you will see the bill to, ship to, subtotal, shipping, and total. You also have the option to download or print this quote. If you wish to have this quote emailed, you can add multiple email addresses to the email box.

<b>Bill To</b> North Tippah Cons School Dist 20821 Highway 15 Tiplesville , MS 38674						
<b>Ship To</b> NORTH TIPPAH CONS SCHOOL DIST 20821 Highway 15 Tiplesville , MS 38674						
Subtotal	\$8,600.93					
Shipping	\$402.00					
Total	\$9,002.93					
🛃 Download						
🖨 Print						
Email						
	+ Email					

Important Tip It is recommended that you download a PDF version of the quote to
provide to your district finance department as part of the Purchase Order (PO) process.

When you are ready to order, click the "Order Now" button. This will bring up the check-out window.

classicather $\equiv$	North	Tippah School District	(MS)						R2	\$63,315.37		global admin
		E	Catalog 🗮	Lists	Quotes	□ 0	Irders					
Bill To North Tippah Cons School Dist 20821 Highway 15 Tiplesville , MS 38674		Quote #000105 Created: Jun 1, 2023 Exp	5 ires: Sep 29, 2023									Order Now
Ship To NORTH TIPPAH CONS SCHOO 20821 Highway 15 Tiplesville , MS 38674	L DIST		MS MY MATH G/ ISBN-13 9780076982899	2 TE V1 Publisher McGraw- Hill	Grode 02	Subject Math	Copyright 2020	Edition Teacher	Adopted	Price \$105.00	Quantity 2	Subtotal \$210.00
Subtotal \$8,600 Shipping \$402.0	0.93		MS MY MATH G/ ISBN-13 9780076982905	2 TE V2 Publisher McGraw-	Grade 02	Subject Math	Copyright 2020	Edition Teacher	Adopted	Price \$105.00	Quantity 2	Subtotal \$210.00
Total \$9,002	.93											
🛃 Download			WONDERS G/2 T ISBN-13 9780076900053	E PKG Publisher McGraw- Hill	Grade 02	Subject ELA	Copyright 2020	Edition Teacher	Adopted	Price \$616.59	Quantity 1	Subtotal \$616.59
Email	Provell		WONDERS G/2 E	ECODABL	E READER P							
•	Email		ISBN-13 9780076661718	Publisher McGraw-	Grade 02	Subject ELA	Copyright 2020	Edition	Adopted	Price \$430.35	Quantity 1	\$430.35

To submit the order, you will be required to enter a Purchase Order Number (PO) before the "Submit Order" button will be clickable

Purchase Order Number	Billing Address	
Purchase Order Number	NORTH TIPPAH CONS SCHOOL DIST CHRISTY WILBANKS 20821 HIGHWAY 15 TIPLESVILLE	
	Shipping Address	
	NORTH TIPPAH CONS SCHOOL DIST 20821 HIGHWAY 15 TIPLESVILLE	
	Subtotal	\$8,600.9
	Shipping	\$402.00
	Total	\$9,002.9
		Submit Order
		-

Note: Before placing your order, please confirm the Ship To address and the items and quantities that you will be ordering.

### What are Orders?

The Orders page gives a list of previous orders and details such as cost and status.

Classic ather =	lorth Tij	ppah School District (MS)		<b>資2</b> \$63,3	315.37	global admin 👻
		🔄 Catalog 🗮 Lists 🛐 Quotes	Orders			
Filters		Date Order ID Status PO	Ship To	Subtotal	Shipping	Total
Order ID		10/18/2023 325096 Invoiced 67441	NORTH	\$2,572.00	\$0.00	\$2,572.00
Order Status	•		SCHOOL DIST			
Date Range						
Select Date 🔝 Select Date	<b></b>	Showing 1 to 1 records of 1 Show per Page 25 -				
District		Showing to frecords of t				
Select a District	•					
Bill To						
NORTH TIPPAH SCHOOL DIST	•					
Ship To						
-All-	•					
Clear Filters Sec	ırch					

On the main body section of this page, you will see a list of previous orders. Each order listing has the date, order id, status, PO number, Ship To, and totals.

#### **Order Status**

Each order has one of the below statuses:

New Order: Orders with a Purchase Order waiting to be reviewed and released for shipping.

Processing: Orders that have been released for shipping. Note: Orders can be in this phase as we are waiting on stock.

Invoiced: Orders that have been shipped and invoiced.

Completed: Past Invoices

Backordered: Orders with backorder

#### Orders - Left Side Options

The following options are available on the left side of the Orders page.

The left side of the Orders window provides several filters to allow you to quickly and easily search and find the order you are looking for.

The filters include:

- Order ID Search
- Order Status
- Date Range
- Bill To:
- Ship To:

Filters		
Order ID		
Order Status		-
Date Range		
Select Date	Select Date	
Bill To		
-All-		•
Ship To		
-All-		•
Clear Filters	Sear	ch

### Order Details Page

You can click on any order to open the order details page with additional information.

		🖻 Catalog 🛛 🗮 Lists	🗊 Quotes 📕	Orders			
Order #325381 Invoiced	Invoices						
	Date	Invoice #	Subtotal	Shipping	Tax	Total	
<b>Bill To</b> DESOTO COUNTY SCHOOL DISTRICT 5 EAST SOUTH STREET HERNANDO, MS 38632	01/02/2024	441797	\$6,683.50	\$0.00	\$0.00	\$6,683.5	0
hip To	Order Items						
ESOTO CENTRAL HIGH SCHOOL 911 CENTRAL PARKWAY OUTHAVEN, MS 38672	Description	ISBN	Publisher	Invoice #	Adopted Grade	Qty Pri	ce Total
<b>O</b> 2008189	AP US GOVERNM SE	ENT 3E 9781690384168	Perfection Learning	441797	- 09	160 \$21.9 5	\$3,512.0 0
iomments ntered by: SMB 12/01/23 iate I/01/2023	AP PSYCHOLOGY	2E SE 9781690386803	Perfection Learning	441797	- 09	130 \$21.9 5	\$2,853. 50
ubtotal 6,365.50							
hipping 318.00							
Total \$6.683.50							

The invoice link on this page is clickable and will provide a PDF invoice that can be downloaded or printed for your records.

#### Invoice #441797

		P ATLA	REMIT T P.O. BOX 27 NTA, GA 30 615-793-50	<b>COMP</b> D: 7351 0384-7351 040			N. D. P.	umber ate	441797 01/02/2024
Bill-to: M1700 DESOTO COUN 5 EAST SOUTH HERNANDO, M	) VTY SCHOOL DISTRI STREET IS 38632	СТ	Ship-to: 05 DESOTO C 2911 CENT SOUTHAV	2 ENTRAL HIO RAL PARKW EN, MS 38672	GH SCHOO /AY	L			
Reference #	Shipped	Salesperson	Terms	Tax Code	e Doc# wh	Freight		Ship V	ïa
02008189	01/02/2024	328 DESOTO COU	NET 45 DA	YS NOTAX	325381 03	PREPAID	ID I	LG AVI	ERITT
ltern	Description		Ordered	Shipped	Backordrd	м	Price	UM	Extensio
M90386803	AP PSYCHOLOGY 2E SE Entered by: SMB 12/01/23		130	130	0 ;	24	21.95	EA	2853.5

Note: Once your order has been invoices and shipped, TIMS will automatically generate a listing for the books in your inventory. They will not be added to your inventory count until you receive the books and click the "Receive" button on your Transfers tab.

### What is the Shopping Cart?

If you currently have any items in your shopping cart, you will see an icon along with the total in the upper right corner of the page.



To access the shopping cart, please click on this icon.

Class	ather <sub>≡</sub>	Desoto County	y School District (	MS)					R	1 \$5,709.0	•	global admin	
	🗏 Catalog 🗮 Lists 🚯 Quotes 🗐 Orders												
	Shopping Cart								Gener	ate Quote	🖍 Ord	ler Pad	
	Atkanood Language de Literature	Advanced Lang ISBN-13 9781319012502	<b>Juage &amp; Literature La</b> Publisher Bedford, Freeman & Worth	unchpad 1 Ye Grade 09	ear Subject ELA	Copyright 2016	Edition Student	Adopted	Price \$54.37	Quantity	Subtotal \$5,437.00	•	
					Sub	ototal					\$	5,437.00	
					Ship	oping						\$272.00	
					Toto	al					\$	5,709.00	
	Continue Shopping	Save to List									Ch	eckout	

From the shopping cart page, you can add/remove items, update the quantities requested, generate a quote, save to list, and checkout.

**Generate Quote** – When you select this option, you will be presented with a window that allows you to select where these items will be shipped. Once selected, a quote will be generated that includes shipping costs for these items.

**Order Pad –** This option provides a quick entry screen where you can input multiple unique ISBNs along with a quantity. This is a way to quickly build out a shopping cart if you know the ISBNs of the books you are interested in. All entered items will be added to the current shopping cart when you click the "Add to Cart" button.

**Continue Shopping** – Will take you back to the Catalog page where you can continue searching for additional materials.

**Save to List** – Will allow you to save the current Shopping Cart items to an existing list or to create a new one.

Add to List	×	
Select a List to Add	•	
Cancel	Add To List	

Check Out – Brings up the Checkout screen allowing you to select a Ship To location and enter your purchase order (PO) number.

Note: You must provide a purchase order (PO) number to proceed with checkout.

# TIMS 2.0 Helpdesk?

If you need assistance, the following methods are available.

### Documentation

Documentation is available on the TIMS 2.0/ClassGather support website.

https://helpdesk.classgather.com/hc/en-us

#### Submitting a helpdesk ticket

To submit a helpdesk ticket to the TIMS 2.0/ClassGather support team, click on the "Helpdesk" link inside of TIMS 2.0/ClassGather.

Classcather <sub>=&lt;</sub>	
💿 🖡 📃 Order	
Coursewar	e
Reports	
? Helpdesk	
Key Settings	

On the left-hand side of the screen, click on the "+ Create Ticket" button to open a new ticket.

Also on this page is a list of all your tickets.

You can also filter tickets with the filtering options on the left-hand side of the screen.

? Helpdesk	+ Create Ticket						
<b>ClassGather Documentation</b>							
Filter Tickets							
Keyword							
Status 🕜							
Ticket Status	•						
Closed and Archived Tick	kets						
Туре							
All	•						
Date Range							
mm/dd/yyyy							
mm/dd/yyyy							
Clear Filters	Search						

Create Ticket

X

•

You can create at ticket here or simply email <a href="https://www.email.net.com">https://www.email.net.com</a> and your tickets will appear in this section.

Subject

Subject

Select Type

Description

Describe the issue	
	//

Please fill in as much information as you can on the form provided.

Click "Create Ticket" once you have filled in the form.

This will create a new ticket with the TIMS 2.0/ClassGather support team.

You can check back on this page for updates and responses.

Cancel

Create Ticket

#### **Emailing the Helpdesk**

You can also email your issue/question to the support team by emailing your issue to <u>helpdesk@classgather.com</u>

#### **Telephone Support**

If you need immediate assistance or would prefer to speak to someone on the phone, you can call (800) 509-4791. Support is available Monday – Friday 8:00 AM – 4:00 PM Central.